JOB TITLE: Duty Manager

SALARY: £26,000 - £28,000 + Bonus & Perks



About the job:

The successful candidate will demonstrate a strong ability to work with and manage a team. They will require a strong work ethic and show dedication to the post. They will be expected to be flexible with working hours. The candidate will be reliable, honest and enthusiastic. A passion for food, drinks, customer service and hospitality are essential. Experience and confidence using MS Office, Res Diary and IT literacy are important.

About the Company: Please visit: www.errigle.com/about

What we offer:

- The opportunity to meet new and interesting people
- Opportunity to develop your skills with in-house and external training courses
- Be part of a professional and friendly team in a safe environment
- Salary paid weekly
- 28 days paid holidays per year

Perks:

- Discounted Meals, Coffee & Tea
- Employee discount in our Off-sales
- Employee discount in our Restaurant

Applicant Essential Criteria:

- Be passionate for the hospitality industry, enthusiastic and knowledgeable about food & drinks service.
- Ability to lead and motivate a team with a positive and friendly manner.
- Have strong communication skills
- Excellent customer service skills
- Be able to multitask and perform under pressure
- Have a flexible approach to working shift patterns and be available to work daytimes, evenings, and weekends.

• Take pride in your work and deliver high standards expected by The Errigle Inn customers and co workers.

Desirable Criteria:

- Have at least 1-year of experience in a similar role.
- Cocktail menu development, delivery and understanding
- Beer knowledge, cellar management, craft beer understanding
- Food Service, bar service, restaurant service, banqueting & functions experience
- Perfect serve delivery
- EPOS, Res Diary and other relevant software experience
- Barista experience

Rota Schedule:

- We are open seven days a week. You would normally work up to 42 hours over 5 shifts.
- We endeavour to be flexible and accommodating to meet the needs of the employee and the business.
- You are expected to work days, evenings and weekends including holiday periods like Christmas, NYE, St.

Patricks Day, May Day weekend (Closed Christmas Day)

Main duties include but are not limited to:

- Responsibility for smooth service and operation of the building at all times
- Training, mentoring and coaching staff
- Reconciling Sales, Stocks, Tills and Labour
- Ensuring all Equipment is maintained and functioning
- Compliance with our obligations under Fire Safety, Health & Safety, and Hygiene Regulations.
- Compliance with our obligations required under Liquor and Entertainments licensing.
- Ensuring that all customers are greeted in a professional, friendly, and polite manner.
- Ensuring all areas are clean, tidy, and fully stocked
- Ensuring that wastage is minimised and that our environmental impact is reduced

TJ McGurran Ltd is an equal opportunities employer

Links: <u>Drinks</u> | <u>Menus</u> | <u>About us</u> All queries can be directed to by:

Email: info@errigle.com Telephone: 028 90 641410